



Rack Gives Back™

FANATICAL SUPPORT™ FOR THE COMMUNITY

Grant Application

Rackspace is known for the Fanatical Support® we give to our customers. And when it comes to giving back, we're just as Fanatical about serving the community in which we live, work and play. Rack Gives Back supports the community in the form of grants, hosting services and employee volunteerism. Our selected areas of focus for program grants include **the arts; education, especially as it relates to STEM; and technology.**

Rack Gives Back grant eligibility:

To be eligible for contributions, organizations must:

- Qualify for non-profit status under the Internal Revenue Code
- Benefit the local communities served by Rackspace® Hosting, with a significant focus on San Antonio, Texas
- Demonstrate sound and responsible financial policies and management
- Be aligned with Rackspace's philanthropic focus

As a rule, we do not make contributions to:

- Individuals
- Organizations that practice discrimination by race, color, creed, gender, sexual orientation, age, status as a protected veteran, religion or national origin
- Projects of a political nature
- Religious organizations
- Disease-specific groups or health/medical-based causes, except under special circumstances
- Organization-based walks, runs, tournaments, skeet shoots, etc.
- Hospital or city projects, except under special circumstances
- Banquets, parties, galas or community festivals, except under special circumstances
- Special-occasion or goodwill advertising
- Loans or investments
- Merchandise or advertising promotions

To apply for a Rack Gives Back grant, please submit a letter of inquiry* that includes, in this order:

- An overview of your 501(c)3, its mission, history and clientele served
- A description of the issue your organization plans to address, including activities and timelines
- A description of how your solution aligns to Rackspace and our philanthropic focus
- The expected outcomes, evaluation criteria and methods of evaluation
- The names and positions of those responsible for the expected outcomes
- The collaborators and other partners included
- The estimated cost of the project, including the amount assumed by the requesting organization, other organizations and the amount requested in this grant.
- Confirmation of your Guidestar Exchange Membership (guidestar.org)
- The appropriate contact person, email, address and phone number for this request.

*Please do not send any additional materials other than those listed above.

Grants are determined on a quarterly basis by a grants review committee. Letters of inquiry should be received by the end of the 1st month of each quarter for payout by end of the quarter:

Q1 deadline: Jan. 31 for payout by March 31

Q3 deadline: July 31 for payout by September 30

Q2 deadline: April 30 for payout by June 30

Q4 deadline: October 31 for payout by December 31

If your organization is selected to move forward in the grant consideration process, other materials for a complete grant application such as relevant tax forms and budget documents will be requested for review.

The evaluation of grant proposals is based on the alignment of expected outcomes with Rackspace's philanthropic focus; the impact of the program; grant history, including prior allocations and outcome success rate; and the reflection of a thoughtful solution to the issue at hand.

Letters of inquiry should be sent to cara.nichols@rackspace.com

